

MINUTES OF THE BOARD OF SUPERVISORS COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Sachi A. Hamai, Executive Officer-Clerk of the Board of Supervisors 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

At its meeting held Wednesday, November 5, 2008, the Board took the following action:

71-B

Supervisor Molina made the following statement:

"As the County prepares to move into the LAC+USC Replacement Facility this week, I wish to thank the hospital staff for their efforts to ensure a successful transition. A smooth transition would not have been possible without the LAC+USC employees, who, at every level, have challenged their practices, improved their efficiency and planned for this transition while maintaining an exceptional level of care that is the hallmark of LAC+USC Medical Center.

"Yet, even as we recognize and appreciate staff accomplishments, we must recognize that the first year of any transition is a difficult one, more so in a faltering economy where more and more residents of the County have lost their healthcare and will be turning to the County for assistance. As this Board knows, we transition into the new Medical Center at capacity. Any significant increase in patient population could overwhelm our capacity to unsafe levels.

"Throughout this transition and beyond, it is my goal to ensure the safety of the patients and staff at the Medical Center. To this end we owe it to patients and staff to carefully monitor key indicators of progress to ensure that we are maintaining the same level of exceptional care in the new facility and to determine where and in what areas help and assistance is needed from the Board."

Therefore, Supervisor Molina made a motion that the Interim Director of Health Services and the Chief Executive Officer be instructed to:

- 1. Provide bi-monthly written reports to the Board and to include the following:
 - a. Trends in average daily census and what efforts staff have taken to meet target census levels, including efforts to maintain hospital operations at 95 percent utilization;

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- b. Trends in key Emergency Departmented indicators including but not limited to average ED wait times from triage to discharge or admission, trends in ED overcrowding, the average number of persons who "leave without being seen,"
- c. Trends related to the number, type and reason for patient diversions and transfers;
- d. Status on efforts to transfer patients from LAC+USC to Rancho including whether transfers are originating from the ED or inpatient beds and how many patients are refusing transfer;
- e. Status of efforts to meet all Harris Rhode indicators including Average Length of Stay and Emergency Boarding Times;
- f. Status on monitoring key operational metrics for the Pediatric Department as outlined in the September 24, 2008 memo to the Board of Supervisors from the Department of Health Services; and
- 2. Report back to the Board on a weekly basis, as a set item, on various key indicators of progress, hospital operation status, and any other issues relating to the transition to the new Los Angeles County Medical center beginning with the meeting on November 12, 2008.

Supervisor Knabe made a suggestion that Supervisor Molina's motion be amended to include the screening process at Rancho Los Amigos continue to be used. Supervisor Molina accepted Supervisor Knabe's amendment.

Supervisor Molina's motion, as amended, seconded by Supervisor Knabe, was unanimously carried.

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Copies distributed:

Each Supervisor
Chief Executive Officer
County Counsel
Interim Director of Health Services